FROM THE EXECUTIVE DIRECTOR

Dear Friends,

Thank you for your support of East End Community Service’s mission to build a prosperous, caring, and healthy community in East Dayton that nurtures disadvantaged children toward success. The accompanying Report to the Community details our programs and services, provides outcomes and/or evaluations, and celebrates all that we have accomplished.

BIG CHANGES IN 2017
Funding to provide high quality programs and services is a never-ending challenge for non-profits, and East End is no exception. But in July 2017, two important changes occurred at East End that have breathed new life into our work, and promised us a more secure future.

On July 1, 2017 East End merged with the WestCare Foundation, a family of tax-exempt nonprofit organizations that provides a wide spectrum of health and human services, and community development programs in communities that span 19 US states, and 3 US territories. East End is the only WestCare affiliate in Ohio and this partnership has already brought high quality professional development services and health care benefits to East End staff, along with grant writing assistance that has already added new resources into our community.

The other great news from the summer of 2017 is that East End was awarded new funding by Montgomery County FCFC and United Way to continue providing after-school and summer programs to about 275 children and youth, to continue our Job Connections and forklift training efforts to help prepare adults for jobs and our Senior Outreach Services was awarded continuation funding to enable us to provide supports to elderly persons who are struggling to live independently.

Additionally, a new program was funded called FARE (Food Access and Resiliency Enterprise) which helps us get nutritious food to the families who struggle with food insecurity in our community.

I am proud of what we have accomplished together and grateful for continued support from the community. Together, we are helping break the cycle of multi-generational poverty that has crippled our community for far too long.

Sincerely,

Jan Lepore-Jentleson
Executive Director, East End Community Services
60% of children in the east side live below the federal poverty line, with most experiencing generational poverty.

35% of students at Ruskin Elementary participated in East End's 3-hour, daily after-school program.
PROGRAMS & SERVICES

MIRACLE MAKERS

Miracle Makers is an after-school and summer learning program that aims to unlock a student’s full potential through academic remediation, cognitive and social emotional development, enrichment opportunities, and family supports.

The program is conducted at Ruskin PreK-6 Neighborhood School for three hours a day after school and 5 hours a day for six weeks during the summers. Key service partners include Greater Dayton YMCA, Family Services Association, and Big Brothers Big Sisters, and the Dayton Philharmonic Orchestra.

Miracle Maker students engage in two hours of math and reading intervention daily using evidenced-based curriculum delivered by certified teachers. Our teacher to student ratios are 1:10. Each Miracle Maker student has a Miracle Maker Education Plan which identifies goals created by parents, students, and teachers. Activities include academic centers, independent reading time, individual and small group tutoring, Furry Reading Buddies, Book Clubs, and more.

Students also have their choice of very popular SPARKs workshops, which are project-based, integrated, hands-on learning activities linked to Common Core standards.

We offer a variety of deep learning SPARKs that include: Q the Music (students learn to play viola, violin and cello), engineering and design, MakerSpace, Science Experiments, Junior Achievement, Lego League, Fine Arts, Chess, Coding, Sports/Dance/Movement, Forensic Science, Around the World, Spanish, Sign Language, and much more.
PROGRAMS & SERVICES

MIRACLE MAKERS (continued)

Parent University is a new program that provides monthly educational and engagement opportunities to parents of children enrolled in Miracle Makers. Parent University offers a 5-week Parenting program, a “Getting Ahead” 16-week workshop in which parents set goals, along with monthly Family Nights in which families engage in fun learning activities that support their children’s academic growth.

The Miracle Maker Family Support Specialist assists more than 300 Ruskin parents and guardians to meet basic needs, including: referrals for food, clothes, utility assistance, and referrals for job assistance. The Miracle Makers pantry helps families in need of immediate food assistance.

Over all 90% of Miracle Maker students showed growth in reading and math as demonstrated through the STARS assessment. In addition, overall 50% of Miracle Maker students showed over a year’s growth in reading and/or math, which indicates closing of the academic achievement gap.

Miracle Makers saw a 5.81% increase in early literacy performance. This is both an indication of growth and increased proficiency. Miracle Makers demonstrated an overall 1.3 grade equivalency growth in mathematics on average for students in grades 2-6. Students on average were above the 40 percentile mark.

Despite many of the adversities that children and teachers face in this community, the Miracle Makers student body is on track to meet and eventually exceed State academic standards.

MIRACLE MAKERS STUDENTS SERVED:
July 2016-June 2017 - 304
July 2017-June 2018 - 309

PARENTS SERVED:
July 2017-June 2018 - 907
PROGRAMS & SERVICES

EAST END CHAMPIONS

East End Champions is a free out-of-school-time youth development center that works with pre-teens, adolescents, and young adults in grades 7 through 12.

Champions is conducted at East Ends Youth Center between 3:30 and 7:00 pm during the school year, and for six weeks during the summer. The program provides a holistic approach to meeting youth’s academic and social-emotional needs.

Partners include Big Brothers Big Sisters, Urban Minority Alcoholism and Drug Abuse Outreach Program (UMADOP), Public Health, Family Services Association, Ohio State University Extension, Sinclair Fast Forward, and the Dayton Police Department.

Champions conducts age appropriate academic skills enhancement, including individual subject-specific tutoring as needed, study skills, computer skills, etc. We offer hands-on project-based learning activities that meet Common Core standards.

College visits occur during the summer months. Family Services Association helps our youth develop pro-social skills and resiliency skills through mindfulness exercises. UMADAOP and Public Health teach skills to avoid risky behaviors. Leadership and community services activities are supported by the Dayton Police Department.

YOUTH CHAMPIONS SERVED:
July 2016-June 2017 - 89
July 2017-June 2018 - 69
PROGRAMS & SERVICES

NEIGHBORHOOD JOB CONNECTIONS

The Neighborhood Job Connections program is a job readiness program designed to help prepare a person to enter (or re-enter) the workforce. The program provides one-on-one job readiness training with the option of becoming forklift certified.

East End’s Neighborhood Job Connections program is a member of a collective impact project funded by Montgomery County. We work with other organizations towards a shared goal of increasing the number of able-bodied persons who achieve stable employment in Montgomery County.

Our partners include Daybreak, Omega Community Development Corporation, Miami Valley Urban League, Goodwill Easter Seals of the Miami Valley, and the Greater Dayton Volunteer Lawyers Project.

Job Readiness services include personal assessments of work experiences, interests and aptitudes, along with development of a resume. An Ohio Means Jobs account is established which enables users to search for jobs that meet their needs and abilities.

Job coaching includes discussion of employer expectations, how to conduct oneself in the workplace, and do’s and don’ts for successful job interviews. Case managers help job seekers remove barriers to retaining a job. Barriers often include lack of transportation, inappropriate clothing, access to child care, housing, etc.

Forklift trainings are a one-day commitment. All participants who complete training are issued a regionally recognized forklift certification.

ADULTS SERVED:
July 2016–June 2017 - 401
(includes case management services)
July 2017–June 2018 - 252 (job services only)
Senior Outreach Services program serves very low-income seniors, 60 and older, who live alone in East Dayton. We begin by building a relationship with seniors, assess their needs, and help them secure the resources they need to continue living independently in their homes.

Many seniors with whom we work have no relatives in the area who can help. We assist seniors in paying their bills, accessing healthy food, getting repairs done to their homes, and helping them connect with other agencies who can meet their specialized needs for support. The tasks we do with and for seniors vary widely.

For example, we have advocated for several seniors in the past when they have been cited by inspectors for failing to paint their houses because they lack resources. We have helped seniors secure new housing when forced to move, and we arranged the physical moves for them. We have read mail to sight impaired seniors.

We regularly pick up food from the food pantries or arrange transportation to medical appointments, and conduct general welfare checks. Importantly, we assist seniors to prepare for the time when living independently is no longer an option.

Some of our key partners include Rebuilding Together Dayton, Legal Aid of Western Ohio, the Alzheimer’s Association, Area Agency on Aging, Montgomery County SNAP, and Meals on Wheels.

SENIORS SERVED:
July 2016–June 2017 – 100
July 2017–December 2017 – 96
PROGRAMS & SERVICES

RESPONSE TO OPIOID EPIDEMIC

East End has been on the front lines of the Opioid Epidemic to save lives, working with many partners to create innovative ways to connect persons with addiction into treatment and long-term recovery. Our accomplishments include:

- Bringing a Medically Assisted Treatment (MAT) center to Xenia Ave.
- Installing surveillance cameras along Xenia Ave.
- Initiating Get Recovery Options Working (GROW) and partnering with the Dayton Police Department to conduct outreach to persons who survived an opioid overdose
- Helping with 22 Conversation for Change events (May 2014-May 2018) that reached 705 people and trained 618 people to use naloxone.

Conversation For Change - Conversation for Change (C4C) meetings are community events that were born out of the Byrne Criminal Justice Grant (BCJL) and in partnership with the Dayton Police Department, the Dayton Mediation Center, University of Dayton and Wright State University. The community events are held in neighborhoods with the highest rates of drug activity in Dayton.

GROW - Get Recovery Options Working (GROW) is a coordinated, multi-disciplinary mobile crisis response team that includes Dayton Police, EMTs from the Dayton Fire Department, and certified peer supporters (CPS).

GROW works diligently to respond to opioid overdose calls across the City of Dayton and connects overdose survivors and their family members and friends to treatment, recovery support services, overdose prevention education, and community outreach.
Peer Support – Peer support services are delivered by people who have common life experiences with the people they are serving. People who have experienced mental health and substance use disorder are better able to help one another because of their shared experiences. Peers offer support, strength, and hope to the people they serve. This can lead to personal growth, healthier lifestyles, hope, and recovery.

C4C PROGRAM – PEOPLE SERVED:
- July 2016–June 2017 – 227
- July 2017–December 2017 – 168

GROW PROGRAM – PEOPLE SERVED
- January 2017–June 2017 – 111
- July 2017–June 2018 – 304

PEER SUPPORT – PEOPLE SERVED
- January 2018–June 2018 – 203

PEOPLE WHO ENTERED TREATMENT AS A RESULT OF GROW/PEER SUPPORT – 171

"East Dayton will not be defined by the opioid epidemic. Rather, we will be defined by the positive way in which we respond."

- Jan Lepore-Jentleson
Food Access Resiliency Enterprise (FARE) began in 2017 with support from Montgomery County and the United Way to improve food security in inner East Dayton. The goal is to increase affordability, quality, and nutritional value of food available to east Dayton families, and to enhance residents’ knowledge of how to grow and prepare healthy foods.

During 2017 the FARE program installed 40 backyard (raised) gardens and expanded the number of community garden beds. A food recovery project delivered large quantities of healthy food from Fresh Thyme to residents. A partnership with ‘With God’s Grace' brought free groceries to hundreds in east Dayton.

We also conducted farming classes with a local expert for 16 weeks at East End, and taught gardening and nutrition classes at Ruskin Miracle Makers. Once a month during the summer and fall seasons, East End’s FARE program manages a Farm and Flea Market for the community.

Our very special partners in the FARE project are the Mission of Mary Cooperative, which farms several acres in the neighborhood, including at Lincoln Hill, and supports the backyard garden project.

Our other partner is the University of Dayton Hanley Sustainability Institute, which has provided resources for the food production activities at Lincoln Hill. Through Hanley, our community has benefited from support of several other departments at UD.

PEOPLE SERVED:
July 2017-June 2018 - 2,777
PROGRAMS & SERVICES

WORK EXPERIENCE PROGRAMS

In partnership with Goodwill Easter Seals and the Wesley Center, East End’s Work Experience Program (WEP/CCMEP) provides intensive case management and job search/job readiness classes to parents of children under 18 who receive State cash assistance through Montgomery County. We help these families reduce or remove barriers that prevent them from accessing stable, unsubsidized, living wage employment.

Parents receive assistance with work readiness training, access to post-secondary education, job searches, work experience placements, life skills, and on-going social service supports for 180 days after they become employed.

The Comprehensive Case Management and Employment Program (CCMEP) is similar to the WEP program but is designed for parents under the age of 25. Parents are encouraged to complete GEDs and seek post-secondary education or training during the years when they have cash assistance.

Our partners with these programs include Goodwill Easter Seals, Miami Valley Urban League and the Wesley Center.

WEP PEOPLE SERVED:
July 2016-June 2017 - 168
July 2017-June 2018 - 100

CCMEP PEOPLE SERVED:
July 2017-June 2018 - 33

LINCOLN HILL GARDEN

In 2016, East End acquired the property formerly occupied by Lincoln Hill High School, now an extraordinary five-acre green space.

Today, the Lincoln Hill Garden is the future site of a Community Center designed to break the cycle of generational poverty. We will partner with, University of Dayton, the Sustainability Institute at UD and Miami Valley Child Development Center.
A STORY OF SUCCESS

When Miss Faye called East End in a panic because her water was no longer working, East End case manager Jess immediately took action, advocating on Miss Faye’s behalf.

She called the water department to access the issue and quickly learned that Miss Faye had a $1,200 bill and that additional usage would add to that total. They advised her to call a plumber.

Knowing Miss Faye had limited income, Jess connected her to Rebuilding Together Dayton for the repair services. Miss Faye was approved for the services but, by this time, her phone had been disconnected. She was stuck without water and without a way to call for help.

Throughout the ordeal, Jess visited Miss Faye on a daily basis, making sure she had bottles of water and assisting with getting her phone reconnected by transporting her to the bank to pay the bill.

Once Miss Faye’s issues were resolved, Jess stopped her daily visits, but continued to visit frequently to check on her. It was during one of her follow up visits that Jess found Miss Faye’s home in disarray and learned she was not feeling well.

Jess called for paramedics and, after speaking to hospital staff, learned Miss Faye had not been taking her medication. She immediately contacted Adult Protective Services for an assessment to see if Miss Faye should continue to live on her own. She also made a call to Faye’s family members residing in Tennessee. They were unaware of Miss Faye’s condition, but thanks to Jess’ call, they immediately traveled to Ohio to help.

With a care team that included the case manager and family members, Miss Faye received much needed support in getting her life back on track. She also reconnected with her family who now visits often to check on her.

“I am so thankful for the help I received. And I am very happy that my family will be visiting more often. I thank East End for all they have done for me…. I could not have done it alone.”
2016-17 FINANCIALS

TOTAL REVENUES
$1,393,201

- Contributions: 12%
- Grants & Other: 12%
- Contracts: 76%

TOTAL EXPENSES
$1,599,016

- Administration: 17%
- Fundraising: 4%
- Programs: 79%
2017-18 FINANCIALS

TOTAL REVENUES
$1,473,646

- Contributions: 5%
- Grants & Other: 17%

TOTAL EXPENSES
$1,586,669

- Contracts: 78%
- Fundraising: 3%
- Administration: 21%
- Programs: 76%
East End has been the beneficiary of generous funding from the below partners.

This list represents funding partners who gave more than $5,000 during the 2016-2017 fiscal year, the 2017-2018 fiscal year, or some in both fiscal years.

- The BODHI Foundation
- CareSource
- Dayton Public Schools
- DP&L Foundation
- Fifth Third Bank
- Virginia W. Kettering Foundation
- Mathile Family Foundation
- Montgomery County Human Service Levy
- Oberer Companies
- Physicians Charitable Foundation
- PNC Bank
- Ohio Capital Corp for Housing
- Ohio Department of Education-21st Century
- State of Ohio
- Tait Foundation
- United Way of Greater Dayton
- University of Dayton - Hanley Sustainability Institute
- The Fred and Alice Wallace Foundation
PARTNERS IN SUCCESS

MAJOR SERVICE PARTNERS

East End partners with many local and regional organizations to accomplish our important work.

This list represents organizations East End partnered with in the 2016-2017 fiscal year, the 2017-2018 fiscal year, or in both fiscal years.

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<tr>
<th>Alzheimer's Association</th>
<th>Miami Valley Child Development Centers</th>
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<td>Big Brothers Big Sisters</td>
<td>Mission of Mary Cooperative</td>
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<td>Clean Energy 4 All</td>
<td>Preschool Promise</td>
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<td>Daybreak, Inc.</td>
<td>Public Health Dayton Montgomery County</td>
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<td>Dayton Foodbank</td>
<td>New Hope Church</td>
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<td>Dayton Fire Department</td>
<td>Rebuilding Together Dayton</td>
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<td>Dayton Philharmonic</td>
<td>Secret Smiles</td>
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<td>Dayton Police Department</td>
<td>Twin Towers Neighborhood Association</td>
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<td>East Operations Patrol Division</td>
<td>UMADOP</td>
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<td>Dayton Public Schools</td>
<td>University of Dayton</td>
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<td>Family Services Association</td>
<td>- Hanley Sustainability Institute</td>
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<td>Fresh Thyme Market</td>
<td>- Fitz Center for Leadership in Community</td>
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<td>Goodwill Easter Seals of the Miami Valley</td>
<td>- Dietetics Department</td>
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<td>Greater Dayton Volunteer Lawyers Project (Legal Aid)</td>
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<td>Hannah’s Treasure Chest</td>
<td>Wesley Center</td>
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<td>House of Bread</td>
<td>Wright State University</td>
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<td>Omega Community Development Corporation</td>
<td>School of Education &amp; Human Services</td>
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<td>Miami Valley Urban League</td>
<td>With God’s Grace</td>
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<td>YMCA</td>
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LEADERSHIP

SENIOR STAFF

Jan Lepore-Jentleson, Executive Director
Fran Karamon, Chief Finance and Administrative Officer
Ellen Mays, Director of Child & Youth Development Programs
Dan Poling, Manager of Neighborhood Job Connections
Michelle Taylor, Manager of Work Readiness Programs
Emily Surico, Manager of Health, Safety & Prevention Education
Libby Freeze, Coordinator of Food Access Programs

COMMUNITY ACTION COUNCIL (CAC)

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Paul Woodie
David Young
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WESTCARE OHIO BOARD OF DIRECTORS

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Paul Woodie, Vice Chair

WestCare has proven to be a valuable partner to East End. They have assisted in grant writing which helped us secure funding for two new, exciting initiatives.

The first of these is a project lead by the Office of National Drug Control Policy (ONDCP), in partnership with East End and the Dayton Police Department, to study the effectiveness of drug addiction peer supporters involved in community outreach.

They also helped secure a $60,000 grant from the Moyer Foundation that will allow East End to operate Camp Mariposa, an addiction prevention and mentoring program for youth who have been impacted by substance abuse in their families. The camp is slated to being in July 2018.